

Terms & Conditions

Effective Date: 01 January 2026

Introduction

These Terms & Conditions govern all enquiries, quotations, orders, and transactions between IndusMark and its business customers. By accessing our website or engaging in business with us, you agree to these Terms.

Definitions

“Company” refers to IndusMark. “Buyer” refers to the purchasing entity. “Goods” means products supplied by the Company. “Quotation” refers to any price or offer provided by the Company.

Business Scope

IndusMark operates strictly on a business-to-business basis as a manufacturer and exporter. Website content does not constitute a binding offer.

Enquiries & Quotations

All enquiries are non-binding. Quotations are valid only for the period stated and are subject to confirmation at the time of order.

Orders & Acceptance

Orders are deemed accepted only upon written confirmation by IndusMark. Any modifications must be agreed upon in writing.

Pricing, Payment & Taxes

Prices are quoted as per agreed Incoterms and currency. Payment terms are defined in commercial documents. Applicable taxes, duties, and charges are borne by the Buyer unless agreed otherwise.

Delivery, Risk & Incoterms

Delivery terms are governed by the agreed Incoterms. Risk transfers to the Buyer as per the applicable Incoterm at the time of shipment.

Inspection, Claims & Returns

The Buyer shall inspect Goods promptly upon receipt. Any claims must be notified in writing within a reasonable time as specified in commercial documents.

Quality & Specifications

Goods are supplied as per buyer-approved specifications. Minor variations customary in manufacturing shall not constitute a defect.

INDUS|MARK

Confidentiality

Both parties agree to maintain confidentiality of commercial, technical, and business information exchanged.

Force Majeure

The Company shall not be liable for delays or failures due to events beyond reasonable control, including natural disasters, strikes, or governmental actions.

Limitation of Liability

The Company's liability, if any, shall be limited to the value of the confirmed order. Indirect or consequential damages are excluded.

Termination

The Company reserves the right to suspend or terminate business relations in case of breach of these Terms.

Governing Law & Jurisdiction

These Terms shall be governed by the laws of India, with jurisdiction in Gujarat, India.

Contact

For any questions regarding these Terms & Conditions, please contact exports@indusmark.com.